Nambucca Valley Assoc. Inc.

Nambucca Valley Assoc. Inc.
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Cancellation – Refund Policy – Membership, Course and Activity fees

Cancellation

Courses and activities scheduled by Nambucca Valley U3A may be cancelled at the discretion of the Executive Committee when the minimum number of enrolments required to make them viable has not been achieved – or other mitigating circumstances compel the decision. Where applicable, applications for fee refunds shall be in writing on the NV U3A claim/refund form and submitted to the Treasurer to be taken to the Executive Committee for approval.

Refunds of advanced payments are subject to the following conditions:

Membership Subscription Fees:

Membership subscription fees are payable annually to become a member of Nambucca Valley U3A. Members may apply to enrol in an many courses as they wish during their membership.

Refunds will only be available within one month of classes commencing and ONLY if the member has been unsuccessful in gaining a place in a class – unless there are mitigating circumstances to be considered by the Executive Committee.

Course Contribution Fees:

Course contribution fees are applicable to some courses. For example, courses that are at venues with high venue hire rates that are subsidised by Nambucca Valley U3A. The fee is non refundable and is not transferable to a future term or year. If the Course contribution fee has been paid and the member is unable to attend any classes due to unforeseen circumstances, the member may apply in writing for a refund of the fee.

Activity Fees:

An Activity Fee may be refunded only in the circumstance that the member has provided sufficient notice of withdrawal prior to the activity or event, and the withdrawal does not incur any additional costs for Nambucca Valley U3A – for example, a theatre booking that requires a non-refundable payment at the time of booking – or a fixed-cost bus hire that requires a set number of bookings to cover the cost of the bus. All fees paid for activities that are cancelled by Nambucca Valley U3A for any reason, will be refunded.

Returns:

Nambucca Valley U3A is not a supplier of goods and therefore does not require a Returns Policy.